



QUALITY AND FOOD SAFETY POLICY

Aroma Chemical Services International Group



The main objective of Aroma Chemical Services International Group of companies (ACS International Group) is to continuously develop a positive reputation for the quality of our products and services.

Within the framework of this policy, the top-management of ACS International Group commits:

- **to provide** customers with products and services that meet and exceed their requirements and expectations in terms of quality and food safety
- **to comply** with applicable legal requirements and regulations to the customers related activities
- **to provide** sufficient security measures to prevent intentional acts from the outside and inside of the company, which could affect the quality, authenticity and safety of the products
- **to ensure** the satisfaction of the entire staff employed through appropriate individual motivation
- **to generate** a sense of trust and stability in business relationships.

These objectives will be achieved by:

1. Maintaining, operating, developing and continuously improving the effectiveness of the food safety and quality management system, with the effective participation of all staff in the organization
2. Identifying, planning, implementing, managing and continuously improving all processes in ACS International Group using the techniques of an efficient management
3. Maintaining and improving internal communication at all levels of the organization and the external communication with customers, authorities and stakeholders
4. Responsible sourcing only of safe and proven quality products and services from approved suppliers with the goal to maintain long-term partnerships
5. Continuous improvement of security measures for material, products, staff and premises



6. Improving the manufacturing technologies and the control techniques in order to increase the performance of manufactured products
7. Recording, communication and investigation of all non-conformities to identify the root-cause and prevent reoccurrence
8. Providing the necessary resources for effective and regular quality control to ensure high quality standards
9. Challenging the status quo to continuously improve equipment and plant capabilities by expanding the investment program and by upgrading and optimization
10. Training of all employees on quality assurance, food safety, environmental protection and on the professional area on regular basis
11. Promotion of a continuous improvement culture to all employees and suppliers
12. Effective management of the financial, material, and human resources available in ACS International Group and engaging the managerial responsibility for all employees.

Quality, food safety and product safety are rooted in the core principles guiding everything Aroma Chemical Services International Group does. An ACS International branded product complies with all relevant laws and regulations and constantly meets our highest quality standards.

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**CEO,
Dan Hirlea**